User manual

SEMPRE

Smart Color Watch

Contents

1. THANK YOU FOR YOUR CONFIDENCE IN OUR PRODUCT!

We congratulate you on the purchase of your new smartwatch and are convinced that you will be satisfied with this modern device.

In order to guarantee optimal functioning and performance from your smartwatch at all times and to ensure your personal safety:
Before using the device for the first time, read through the operating instructions carefully and ensure you comply with the safety instructions

Product	Smart Color Watch
Model	SW 294
Manual ID	PO51002596_PO51002651 / PE / 2019
Manufacturer	**Globaltronics GmbH & Co. KG Domstrasse 19 - 20095 Hamburg**
Web	www.gt-support.de

2. GENERAL

Keeping the instructions
- All activities in relation to using or servicing this device must only be performed in the manner described in these operating instructions.
- Please retain the brief instructions and the operating instructions, as they are part of the product.
- If you pass the device on to someone else, please include the brief instructions and refer to these operating instructions.

Intended purpose
This device is ...
      ... an entertainment electronics device.
The smartwatch only works in conjunction with the *Smart+ Watch* app. After synchronisation with the app on your smartphone, it can display the time, and indicate incoming calls and messages both visually and by means of vibrations. Furthermore, the smartwatch can record and display activities such as running, and transmit them to the connected smartphone.

This device is not a medical device. The displays for pulse, oxygen saturation of the blood and blood pressure at no time represent a substitute for a professional examination by a doctor.

The app can be used with Android or iOS operating systems, and can be downloaded free of charge from the corresponding store. Depending on your mobile contract, there may be charges for the data transfer.
The device is intended for private use, and is not suitable for commercial use. Any other use or modification is excluded from the intended purpose.

Notes on trademarks
-   The Bluetooth® word mark and the Bluetooth logo are registered trademarks of Bluetooth SIG, Inc. (Special Interest Group), and all uses of the trademark take place under licence.
-   The iPhone, App Store and iOS trademarks are registered trademarks of Apple Inc., Cupertino Calif., US.
-   Google, Gmail, Google Play, Android© is a registered trademark of Google Inc. in the United States of America and in other countries.
-   Skype is a registered trademark of Microsoft Corporation.
-   Facebook is a registered trademark of Facebook Limited.
-   Line is a registered trademark of LINE Corporation in Japan and other countries.
-   WeChat is a registered trademark of Tencent Inc.
-   WhatsApp is a registered trademark of WhatsApp Inc.
-   All other names and trademarks are the property of their respective owners.

Markings/symbols

Where necessary, you will find the following warning notes and symbols in these operating instructions:

⚠ **DANGER!** High risk: failure to observe this note will result in death or serious injury.

WARNING! Moderate risk: failure to observe this note may result in death, injury, or serious damage to property.

CAUTION: low risk: failure to observe this warning may result in minor injury or damage to property.

NOTE: circumstances and specifics that must be observed when handling the device.

⎓   This symbol represents direct current.

IP 67   This device is dust-proof and protected against brief immersion in compliance with IP67.

Declaration of conformity

$C\epsilon$ Globaltronics GmbH & Co. KG hereby declares that this product is in compliance with the fundamental requirements and other applicable regulations of the RED Directive 2014/53/EU, the ErP Directive 2009/125/EC, and the ROHS Directive 2011/65/EU.

The complete declaration of conformity and these operating instructions in PDF format can be found on the Internet at www.gt-support.de.

3. SAFETY INSTRUCTIONS

⚠ DANGER for children and people with disabilities

- Packaging material is not a toy for children. Do not allow children to play with plastic bags. Danger! Risk of suffocation.
- This device can be used by children aged 8 and over and by people with reduced physical, sensory or intellectual abilities or lack of experience and knowledge, provided that they are supervised or have been instructed in the device's use and have understood the resulting hazards.
- Children must be supervised to ensure that they do not play with the device.

⚠ DANGER from batteries

The smartwatch contains a permanently installed lithium polymer battery. Please note the following safety instructions:

- If the smartwatch becomes unusually warm, or becomes distorted or mechanically damaged, stop using it. Dispose of the device in an environmentally friendly manner.
- The battery cannot be removed or replaced.
- Do not attempt to open the smartwatch.
- At the end of its service life, dispose of the smartwatch completely with its battery.
- The permitted ambient temperature is between 5 and 40 °C. Remember this if you leave the watch in a car.
- There is a danger of explosion if the battery is not correctly replaced.
- If the watch is not properly closed, it should be disposed of.
- Do not expose the battery to extreme conditions, e.g. do not place the watch on radiators or expose it to direct sunlight. Otherwise there is an increased danger of the battery leaking.
- Only use the battery charger supplied.
- Before placing in storage, charge the battery, so that it is protected against deep discharge.
- The charging contacts must not be short-circuited, as the battery could explode!

⚠ CAUTION! Risk of material damage

- Only use original accessories.
- Do not place the watch on magnets.
- Do not open the watch, it could be damaged. The water resistance is lost if the watch is inappropriately opened and closed.
- Do not use any harsh or abrasive cleaning agents.
- For cleaning, use a cloth that is soft and dry, or at most lightly moistened. Do not use any corrosive or abrasive cleaning agents. These could damage the surface of the device.

4.   BEFORE USING FOR THE FIRST TIME

- Remove all packaging material.
- Check that the device is undamaged.
- Optionally, you can stick the protective film contained in the scope of supply over the display.
- Charge the battery of the watch completely (see "Charging the smartwatch" on page 10).

5.   SCOPE OF SUPPLY / DEVICE PARTS

- 1 smartwatch
- 1 battery charger with clip function
- 1 protective film (for sticking to the display)
- 1 app (to download)
- 1 brief instructions (printed)
- 1 operating instructions as PDF (to download)
- 1 warranty card

Smartwatch front and rear sides
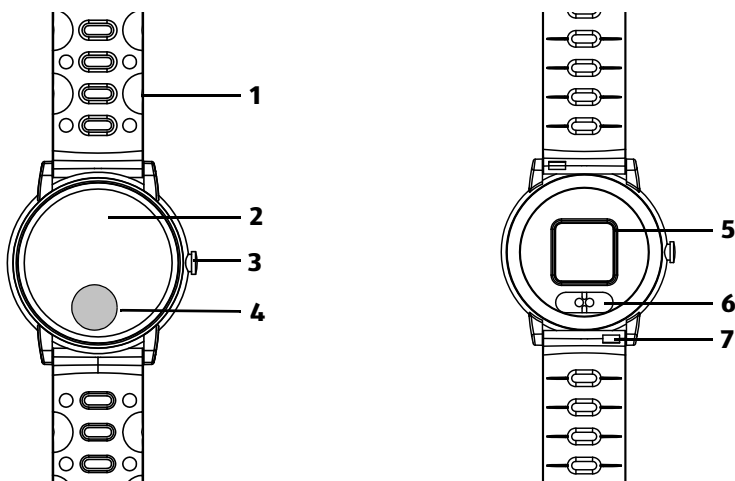
1   Strap (interchangeable)
2   Display / watchface
3   Multifunction button (turning the button has no function)
4   **Sensor button**: the lower third of the display functions as a button.
          press briefly: scroll in menu // press and hold: open or close active function
5   Pulse sensor
6   Charging contacts
**7**   Spring bar for opening the strap

6.   POWER SUPPLY

Fully charge the smartwatch before using it for the first time.

6.1   CHARGING THE SMARTWATCH

1. Insert the USB plug of the clip into a USB connection of an appropriate device.
2. Open the clip with the charging function and place the watch into it such that the charging contacts are in contact with the charging pins. The watch will vibrate briefly, and a battery symbol will appear in the display for a few seconds and indicate the charging status. Press the multifunction button to see the battery symbol again.
3. When the watch is charged, the battery symbol is completely filled and no longer flashes. Press the multifunction button to see the battery symbol again. Then remove the watch from the clip.

6.2   CHECKING CHARGING STATUS
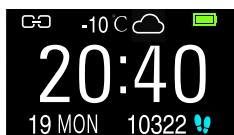
- You can check the charging status in the display at any time. In the top right corner of the display, a battery symbol displaying the charging status can be seen.
- Approx. 20 minutes before the battery is completely empty, the watch will vibrate and a large battery symbol will appear in the display. The watch should be charged.
- Approx. 10 minutes before the battery is completely empty, the watch will vibrate and a large battery symbol will appear in the display. The watch should be charged urgently. A few minutes after this is displayed, the watch will switch itself off.

6.3   INSTALLING THE APP

You can download the app to your smartphone free of charge from GooglePlay or the App Store.
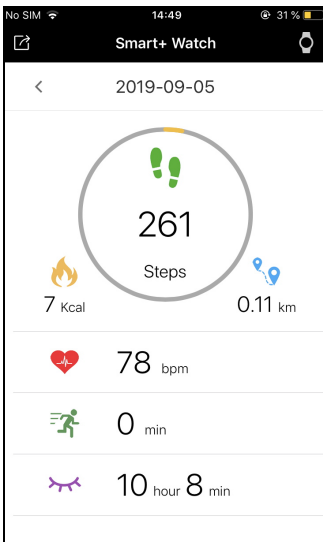System:
  Android 5.0 or above.
  iOS: 9.0 or above
Bluetooth: Your smartphone needs to support Bluetooth 4.0 LE

NOTE:
The connection between the watch and the phone is only set up using the app, not via the Bluetooth menu of your smartphone.

6.4   INSTALLING THE APP

1. Activate Bluetooth on your smartphone.
2. Download the app *Smart+ Watch* onto your smartphone. Open the app by scanning the QR code or use the following link: http://www.shirajo.com/cust/smartwatch/appqrcode.html
3. Install the app.
4. After the installation, open the app.
5. The app will request access to various information (e.g. device location, sending messages). If you deny these permissions, this may result in restricted functioning of the app and the smartwatch.
6. The main menu of the app appears on your smartphone.

7.   BASIC OPERATION

7.1   WATERPROOFNESS

The IP67 certification means ...
- ... that the device is dust-proof, and
- ... is protected against temporary immersion in fresh water up to a maximum depth of 1 metre for a maximum of 30 minutes.
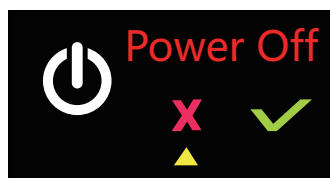
CAUTION: you should avoid regularly showering or bathing with the watch. Repeated contact with soap solutions, chlorinated water or saltwater can damage the smartwatch.

7.2   SWITCHING THE WATCH ON AND OFF
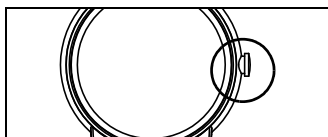
Switching on:
- Hold down the multifunction button until *Hello* appears in the display. The preset start menu can then be seen for a few seconds.

Switching off
1. Briefly press the multifunction button - the start menu appears.
2. Hold down the multifunction button until the *Power off* menu appears.
3. By briefly tapping on the sensor button at the bottom of the watchface, you switch the position of the triangle from left to right. Position the triangle below the tick.
4. Hold down the sensor button for a few seconds. *Bye* will appear in the display, and the watch switches itself off.

7.3   GENERAL INFORMATION...

... about the watch

- The watch needs to be worn on the wrist to collect and record data.
- For correct recordings, the watch needs to be worn directly against the skin.
- The watch needs to be switched on for data to be recorded. A connection to the app is not required for this. The data are transmitted as soon as the connection is available again.
- The sensor button in the lower third of the display is best operated directly with a single finger. If pressed with gloves, incorrect commands can very easily be given.
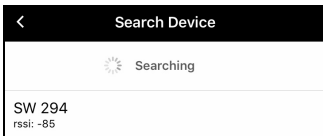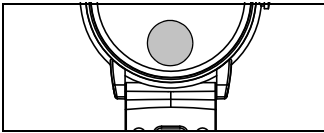
... about the connection with the app

- Setting up the first connection needs to be done via the app, and cannot be done via the Bluetooth menu.
- The watch and the app are connected with one another via Bluetooth. The range is approx. 10 metres.
- The watch and the app connect automatically as soon as it is again possible.
- After reconnecting, the data are synchronised.
- The watch also collects data when it is not connected with the app.

Search Device

Searching

SW 294
rssi: -85

Smart+ Watch

7.4   CONNECTING WITH THE SMARTWATCH

1. Press the connection symbol ⊂⊃ in the top right corner. A search immediately starts.
2. A list of devices found is displayed. Press *SW 294* to start the connection. A request may appear to confirm the pairing. Please confirm.
3. You will receive a message saying that the data are being synchronised. After the pairing, the start screen will appear again, and a clock symbol ⌚ will appear in the top right corner.

7.5   MAKING THE CLOCK DISPLAY VISIBLE
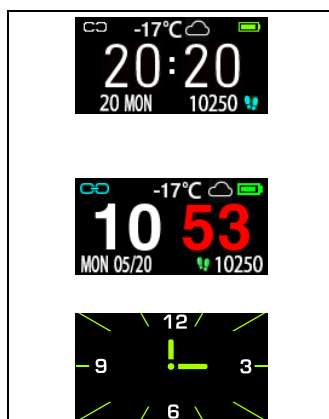
After appearing, the clock is visible in the display for a few seconds.
You have various options for displaying the clock:
• Tap briefly on the sensor button in the lower third of the watch.
• Move your arm as if you wanted to look at the time. The display is almost horizontal. After this movement, the display lights up.
• Press the multifunction button on the side of the watch.

TIP: in very bright conditions, the display may be a little difficult to read. If possible, go into the shade, or darken the watch with your hand in order to make it easier to read.

8.   THE MENU OF THE APP

8.1   THE START SCREEN OF THE APP

Share the results displayed.

| | Smart+ Watch | ⌚ | ── Open menu for the watch |
| < | 2019-09-05 | | ── Open previous or next day |

261
Steps

7 Kcal   0.11 km

Recent values for steps, calories burned, and kilometres covered. Tap to open training details.

❤ 78 bpm ──────── Tap for detailed values on heart rate

🏃 0 min ──────── Tap for detailed values on calories, kilometres and number of steps.

👁 10 hour 8 min ──────── Tap for detailed information on sleep

Home   AGps   Settings

Open *Settings* menu

Record training (see "Recording training with the app" on page 24)

Open start screen

8.2   TRAINING DETAILS

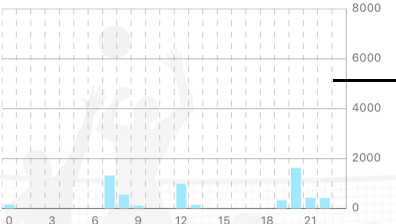Back to start screen

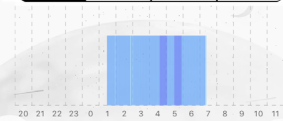Share information (e.g. on Facebook)

Display period

Change period - day, week, month, year

Values for steps, calories burned, and kilo-metres covered. Display changes depending on period selected.
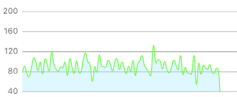
8.3   OTHER DISPLAYS
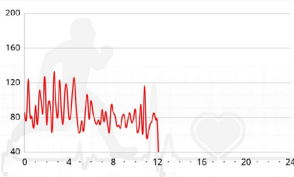
detailed sleep information
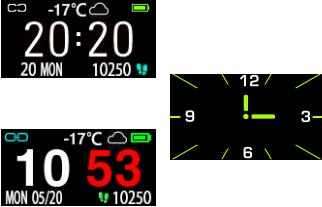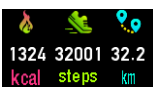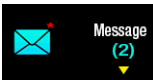
detailed information on heart rate

9. THE MENU OF THE WATCH

9.1 OVERVIEW

Menu	Meaning
	One of these three start screens can be seen on the watch when the display is activated.
	This display is valid for the current day, and shows the calories burned, the number of steps taken, and the distance covered.
	These are the displays for the pulse/oxygen saturation and blood pressure.
	The values for your sleep are displayed here. These are split between total duration of sleep and time in deep sleep.
	In the submenu, you can choose between different activity types, and start and change the training session.
	After activating the function, a breathing rhythm for relaxation is displayed.
	Number of new messages and the first words are displayed.
	The submenus allow you to change further settings or view values.

9.2   OPENING MENUS
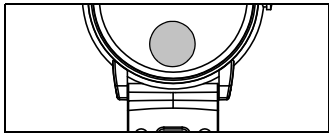
- Briefly tapping on the sensor button allows you to scroll through the menu. One short touch and you open the next menu item.
- To get into a submenu (with a yellow arrow), hold down the sensor button for a few seconds.

9.3   CHANGING THE START SCREEN
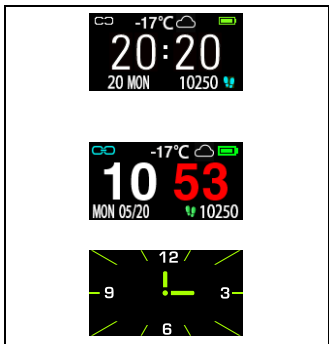
Your watch has 3 different start screens.

- To define a start screen, activate the display of the watch. The start screen can be seen. Hold down the sensor button until another start screen can be seen.

9.4   DEDICATED DISPLAY MENUS

Your watch has menus where you can change settings, and some that only display values.

The daily display appears after the start screen. Here you can see the number of calories burned, the number of steps already taken, and the kilometres covered for the current day. The counting begins again each day at midnight.
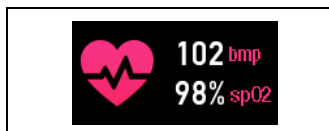
The display for pulse and oxygen saturation shows the most recent value recorded after opening. After a few seconds, a new measurement starts. The display starts to flash. Wait a few seconds until the current value is displayed.
NOTE: the pulse cannot be measured if the watch is too loose or if it is not worn directly against the skin.

To display blood pressure, proceed as follows:
1.   Stand still.
2.   Open the display. It will start to flash after 2 - 3 seconds.
3.   Hold the wrist with the watch at around the level of your heart.
4.   Wait until your current blood pressure is displayed. The measurement may take up to 30 seconds.
     NOTE: the blood pressure cannot be measured if the watch is too loose or if it is not worn directly against the skin.
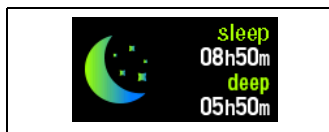
Here you can see in hours and minutes the sleep values recorded the previous night: above is the total duration of sleep, and below is the value for deep sleep.

9.5   SELECTING ACTIVITY TYPE AND RECORDING TRAINING SESSION

Before your training, you can choose between various activity types and then start recording.

1. Tap on the sensor button until the display *Training* can be seen.
2. Hold down the sensor button until the first activity type (*Walking*) can be seen. Tapping briefly on the sensor button opens the other activity types.
3. Hold down the sensor button for a few seconds to start recording the training session.
4. This step depends on the operating mode:
   - When the smartphone is paired with the watch and the app is active, a notification will appear on the smartphone to say that the watch wants to activate tracking. Confirm this and the training recording will start.
   - If the app and the watch are no longer connected, the message "Please activate GPS in the app" will appear on the watch. Hold down the sensor button for a few seconds until the new display appears and the recording starts. The current training values will be displayed.
5. At the end of the training session, stop the recording. Hold down the sensor button. The off screen will appear.
6. Tap once on the sensor button, so that the small triangle appears below the tick. Then hold down the sensor button for a few seconds.
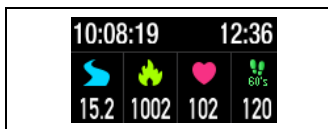
9.6   BREATHING EXERCISE

1. Open the *Relax* menu.
2. Tap on the sensor button until the display changes.
3. Try to synchronise your breathing with the display on the watch.
4. You can end the function by holding down the sensor button.

9.7   NOTIFICATIONS

To ensure that incoming notifications can be forwarded, app settings on the smartphone are very important in two other menus.

- Under *Settings -> Device -> Notification Filter*, you can activate and deactivate various apps/services. Notifications from deactivated apps will not be forwarded (see "Switching notification sources on and off" on page 32).
- Under *Settings -> Application -> Notification Access Authorization*, you can define whether notifications can be forwarded at all. If this function is deactivated, no notifications will be forwarded (see "Notification Access Authorisation" on page 33).
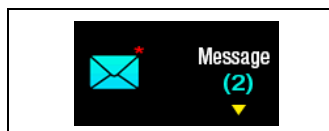
1. Open the *Messages* menu. You will see the number of new messages in brackets.
2. Tap on the sensor button until the display changes. The start of the text for the most recent message received will be displayed.
3. Tap ...
   ... briefly on the sensor button to display the next message.
   ... and hold the sensor button until the Delete All screen appears.
   ... once on the sensor button, so that the small triangle appears below the tick. Then hold down the sensor button for a few seconds. All messages will be deleted from the smartwatch.

9.8   MORE SETTINGS
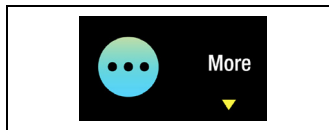
1. Open the *More* menu.
2. Hold down the sensor button until the first menu (*About*) can be seen.
3. Tapping briefly on the sensor button opens the other menus.
4. Holding down the sensor button opens a menu item.

- *About:* the software version of the watch is displayed.
- *On/Off:* switches off automatic pulse measurement. If the function is active, the battery charge will not last as long.
- *Stopwatch:* briefly tap on the sensor button to start or stop the stopwatch.
- *Find my phone:* hold down the sensor button until the display changes. If the watch and the phone are connected, an audio signal will be played by the phone.
- *Brightness:* set the desired brightness.
- *Do Not Disturb:* as long as this menu is active, the watch will neither vibrate nor play notification sounds. Briefly tap on the sensor button to move the arrow. When the arrow is on the right, the function is active - and you will not be disturbed.

10. RECORDING TRAINING WITH THE APP

You can record training sessions for jogging, walking, cycling and hiking using the app. At the end of training, you can save the recorded values.
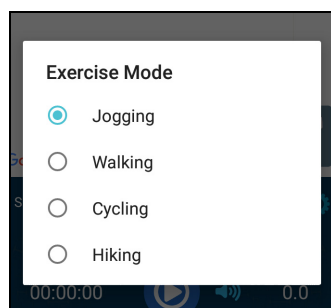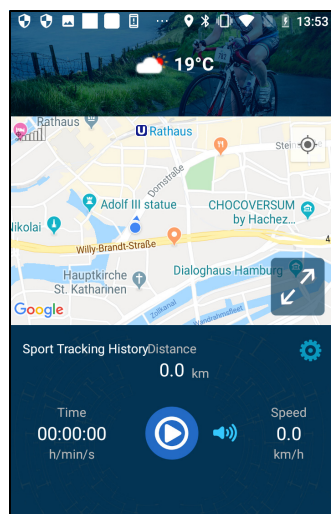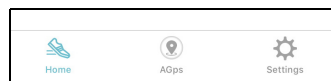
1. Open the menu by tapping on *AGps*.

2. The blue dot on the map shows the current position.
3. Tap on the loudspeaker symbol to switch the voice output on or off. When the function is switched on, both the start and end of training will be announced. During training, intermediate values (e.g. kilometres covered and average speed) will be announced.
4. Tap briefly on the blue Play symbol. A window will open with the option of selecting an activity type.

5. Tap on an activity type. Recording will start.
6. To stop the recording, hold down the red button for approx. 3 seconds.
7. You will then be asked if you wish to save the values. If you do so, a new window displaying the values will open.

11. APP-CONTROLLED FUNCTIONS OF THE WATCH

In this menu of the app, you can find your watch, change various software settings, or take photos.

Opening the menu

Press this symbol to open the menu.
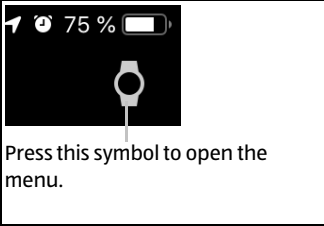
The app is connected with a watch. The main menu of the app is visible.

• Press the clock symbol in the top right corner of the app display. The menu opens.

11.1 FINDING THE WATCH

Find Device

• If you do not know where your watch is, press once on the item *Find Device*. If the watch is within range, it will vibrate for 10 seconds.

11.2 UPDATING THE SOFTWARE
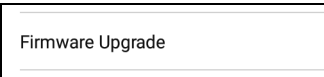
Firmware Upgrade

• Press the item *Firmware Upgrade*. Either you will receive a notification saying that the firmware is up-to-date, or the update will start. Follow any instructions on the display.

11.3 UNPAIRING THE DEVICE
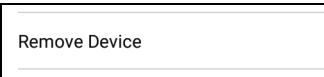
Remove Device

• If you want to unpair the smartphone from the smartwatch, proceed as follows.
1. Press *Remove Device.*
2. *Android:* confirm that you wish to unpair the watch.
   iOS: close the window with the app and remove the watch *(SW 294)* from the Bluetooth list of your iPhone (*Ignore Device*).

11.4   FACTORY SETTINGS OF THE WATCH

Restore to factory setting

- If you want to reset the smartwatch, proceed as follows:
1. Press *Restore to factory settings.*
2. Confirm that you want the factory settings.
3. *iOS:* Close the window with the app and re- move the watch *(SW 294)* from the Bluetooth list of your iPhone (*Ignor Device*).

11.5   USING THE WATCH TO TAKE PHOTO

Take Photo using device

- You can use this function to open the camera of your smartphone.
1. Simply press *Take Photo using device.* The camera is active.
2. Hold the smartphone such that you can see what you wish to photograph on the display.
3. Shake the watch. The camera takes a photo. You can take multiple photos one after anoth- er.

Note: if your smartphone has the corresponding function, you can switch between the various cameras and adjust the flash settings.

12. PERSONAL SETTINGS

Enter a username, basic data and a profile picture.

Opening the function
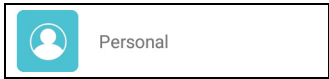
Personal

- In the *Settings* menu, select *Personal*.

Personal data
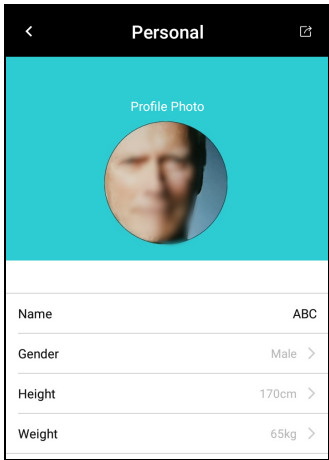
- To activate a line, tap on it.
- Where required, enter the values using the scroll wheel or by tapping. Confirm the entries by closing the window.
- Entering the data personalises the app. The app can then calculate standard values for your functions, e.g. your step length or calories burned.

Saving the function

- Press the arrow button to close the window and confirm the entries.

13. ACTIVITY SETTINGS

Here you can enter your step length, define the targets, and the values for movement memory.

Opening the function
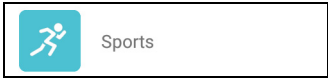
🏃	Sports

• In the *Settings* menu, select *Sports*.

Step length

Running Stride	90cm
Walking Stride	55cm

• If you want to enter your step length, tap on the menu and then enter a value. This value is used to determine the distance that you have walked or run.

TIP: to determine your step length, walk 10 paces normally (in a straight line, in one direction), then measure the entire distance and divide by 10. Then enter this value.

Entering targets

Steps Goal	8000Steps
Calories Burned Goal	500Kcal
High Heart Rate Alert	Disabled
Low Heart Rate Alert	Disabled
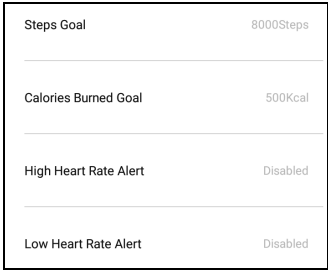
You can enter your daily targets for number of steps, heart rate and calories burned. When a target is reached, you will receive a notification from the watch.
• Set a value using the scroll wheel
- *Steps Goal:* 3,000 to 30,000
- *High Heart Rate Alert:* 100 to 200 bpm
- *Low Heart Rate Alert:* 60 to 100 bpm.
- *Calories Burned Goal*: 300 - 1,700.

Sedentary Reminder

Sedentary Reminder	Disabled

When the sedentary reminder (waking phase) is active, the watch vibrates and shows the corresponding display.

There are 3 operating modes:
- off,
- switched on and active,
  (the function is active during the period you defined under *Period.* During this period, the sedentary reminder is given if you have not moved for longer than an hour.)
- switched on and not active.
  (This is the period not defined under *Period*. This is generally the time during which you sleep.)
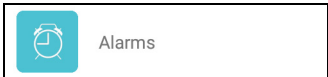
In addition, you can define different vibration types and repetitions for the reminders.
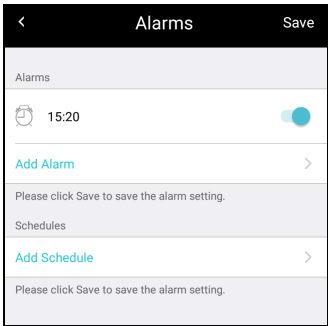
14. ALARMS AND APPOINTMENTS

You can enter multiple alarms and appointments here. The watch vibrates at the set time.

Opening the function

⏰	Alarms

• In the *Settings* menu, select *Alarms*.

Setting alarms

<	Alarms	Save
Alarms		
⏰ 15:20		🔵
Add Alarm		>
Please click Save to save the alarm setting.		
Schedules		
Add Schedule		>
Please click Save to save the alarm setting.		

1. Press on *Add Alarm* to open the input field.
2. Enter the alarm time using the scroll wheel.
3. If you wish, select the vibration types, the repetitions, and the desired weekdays.
4. If you wish, you can give the alarms a name under the item *Label*.
5. Press *Add* in the new window. The message *Saving alarms* will appear.

Switching off the alarm entirely

⏰ 15:20	🔵
Add Alarm	>

• You can switch off the alarm function entirely using the sliding switch next to the alarm time. The set alarm time is retained, and will be valid again after the function is switched on.

Setting appointments

	<

• Setting appointments works the same way as setting alarms. You only have to additionally enter the date.
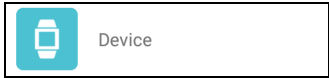• Press the arrow button to close the submenu and confirm the entries.

Deleting alarm or appointment

• In the corresponding line, swipe from right to left, then press *Delete* and confirm the choice.

15. SETTINGS FOR THE CLOCK

Define your settings for the clock here.

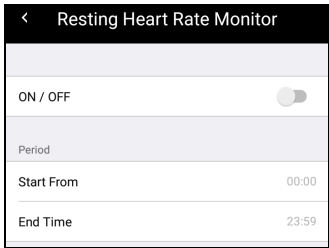**Opening the function**

- In the *Settings* menu, select *Device*.

Time format

- Choose between 12-hour and 24-hour clock. After changing, save your choice.

Units of measurement

- Choose whether you want to work with metric or imperial units of measurement.

Times for incoming call and heart rate notifications

When the functions are activated, your watch will notify you of incoming calls/messages, and whether there are deviations from the defined heart rate. Many users do not want to receive these notifications during the night, however.
You can adjust the corresponding settings in the 3 menus.

- You can switch the functions on and off using the sliding switches. The function is switched on when the sliding switches are displayed in colour.
- You can define the periods during which you receive the information, when the function is switched on. You can thus ensure that you do not have a vibration alarm on the watch at night, for example.
- Under vibration type, you can define the type and duration of the vibration.

Switching notification sources on and off
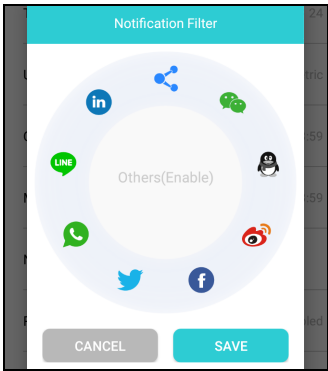
This is where you switch the information sources on and off.

1. Open the menu.
2. Tap on one of the symbols in the circle to switch the function on and off.
   - When a function is switched off, the symbol is displayed in grey and ... *CANCEL* appears in the middle of the circle.
   - An active symbol is displayed in colour.
3. To complete the change, close the window by tapping *SAVE.*

Activating display with arm movement

When this function is active, the display of the watch is automatically switched on when you make the typical arm movement for looking at your watch.

- Turn your arm so that the watchface is facing directly upwards. After 1 to 2 seconds, the display lights up.
- So that you are not disturbed at night by the display, you can also define a period during which this function is not active.

16. APP SETTINGS

You define the settings for the Smart+ Watch app here.

Opening the function
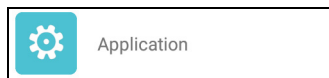
	Application

- In the *Settings* menu, select *Application*.

Notification Access Authorisation

- When you activate this function, your personal data, contact data or notifications will be sent to *Smart+ Watch*. The function is active when the sliding switch is displayed in colour. After switching on the function, a further confirmation is required in the following window.
- To deactivate, slide the switch to the left.

About

- The software version is displayed.

17. THE STRAP

- The strap can be replaced.
- Replacement straps are available from specialist dealers.
- We recommend having the strap replaced by the specialist dealer.
- If you wish to replace it yourself, pull the spring bar to the side and take it off.
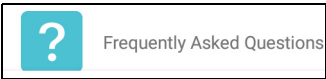
18. TROUBLESHOOTING

⚠ **WARNING! Risk of material damage!**
Never attempt to repair the device yourself.

18.1 FREQUENTLY ASKED QUESTIONS

Here you can find a collection of frequently asked questions and their answers. Scroll up to display further questions.

Opening the function

❓ Frequently Asked Questions

• In the *Settings* menu, select *Frequently Asked Questions*.

18.2 CAUSES OF FAULTS

If your device fails to function as required, please try this checklist first. Perhaps it is just a small problem that you can resolve yourself.
If you cannot resolve the fault, please contact our service centre

Fault	Possible causes / action
Device not functioning	• Is the battery charge too weak? Is the battery icon flashing in the display? Is the display of the watch lit up? Charge the watch using the charging cable.
Incoming messages are not displayed on the watch.	• Please note that notifications of new messages are not displayed continuously. They only appear briefly after the new message is received. • Are the individual services switched on under *Settings* -> *Device* -> *Notification Filter*? • Were you within the Bluetooth reception radius of approx. 10 metres when the message was received? • Is the watch paired with the smartphone?
No connection when the functions of the app are opened.	• Are the smartphone and the smartwatch within the Bluetooth range? • Is Bluetooth activated on the smartphone?

Fault	Possible causes / action
Inexplicable malfunction	• Close the app and then open it again. • Deactivate Bluetooth on the smartphone and then activate it again. • Uninstall the app and then install it again.
Watch is displayed as connected but does not react.	• Do you perhaps have 2 watches? If so, take one of them out of range of the smartphone with the app installed, or switch that smartwatch off. Deactivate Bluetooth on the smartphone and then activate it again. Attempt to establish a new connection.

19. CLEANING

CAUTION: solvents, alcohol, thinning agents, etc. must never be used, as these can damage the surface of the device.

Casing
Use a soft, damp cloth for cleaning the smartwatch and the battery charger.

20. STORAGE

If you do not require the smartwatch for an extended period, store it with a charged battery, at room temperature and in a dry location (see "DANGER from batteries" on page 7).

21. DISPOSAL

The device contains a lithium polymer battery.
The battery installed in the watch must not be disposed of in the normal
household waste. The device must not be opened, and must be dis-
posed of properly together with the installed battery.

Old devices must not be disposed of in the normal household waste.

The device must be disposed of at a proper waste disposal facility, in ac-
cordance with the Waste Electrical & Electronic Equipment Directive
2012/19/EU. Plastics and electronic parts must be recycled. Check with
your local waste disposal company or authority.
Keep the packaging if possible until the expiry of the warranty period. After that,
please dispose of it in an environmentally friendly manner.

22. TECHNICAL SPECIFICATIONS

Electrical data	
Device:	Input: 5 V ⎓ , ⊖–ⓒ–⊕ , 150 mA
Bluetooth:	4.2 +EDR (A2DP, AVRCP)
Frequency range:	2402 - 2480 MHz Version: 4.0 LE Range: 10 metres
Transmitting power:	2.5 mW
Operating system for the app	Android: 5.0 or above iOS: 9.0 or above
Storage time for data in the watch	up to 7 days
Protection type:	IP 67 The device is dust-proof and protected against temporary immersion in fresh water up to a maximum depth of 1 metre for a maximum of 30 minutes.
Battery	Lithium polymer ion
Voltage	3.7 V
Power rating:	100 mAh, 0.37 Wh
USB 5V ⎓ 500 mA:	USB 2.0 5 V ⎓ 500 mA
General:	
Dimensions:	25.7 x 4.1 x 0.9 cm
Ambient conditions:	Operating temperature: 5 °C – 40 °C
Weight:	approx. 60 g
LED class:	RG 0

Specifications subject to change without notice.

23. CUSTOMER SERVICE / SERVICE CENTER

Swiss

Kundendienst · Service après-vente · Assistenza post-vendita
Hotline: 00800 / 456 22 000 (kostenfrei/gratuit/gratuito)
E-mail: gt-support-ch@telemarcom.de

Italy

Assistenza post-vendita
Hotline: 00800 / 456 22 000 (Hotline di assistenza gratuita)
E-mail: gt-support-it@telemarcom.de

Hungary

Ügyfélszolgálat
Hotline: 00800 / 456 22 000 (díjmentesen hívható szám)
E-mail: gt-support-hu@telemarcom.de

Slovenia

Poprodajna podpora
Hotline: 00800 / 456 22 000 (brezplačna številka)
E-mail: gt-support-slo@telemarcom.de

Service Center

Globaltronics Service Center
c/o Teknihall Elektronik GmbH
Breitefeld 15, 64839 Münster, Germany